

COMMUNITY SUPPORT PROGRAM OF THE ALS SOCIETY OF QUEBEC



DESCRIPTION OF SHORT-TERM ASSISTANCE PROGRAM

We offer a short-term **last-resort** assistance service, that is subject to the availability of funds. Financial aid requests are reserved for financially and socially vulnerable families who demonstrate urgent illness-related needs that cannot be addressed by: existing health and social service networks/programs; regional community organizations/resources; insurance coverage or government programs. These are families who do not have access to the equipment and services needed to care of their illness without negatively impacting upon their basic needs. This Community Support Program includes assistance and guidance in finding resources that can support families with various needs over the course of their journey with ALS.

Prerequisites:

- Be a member of the ALS Society of Quebec (free of charge)
- Have expenses or extraordinary circumstances of vulnerability related to the illness

ELIGIBILITY REQUIREMENTS

All requests for assistance must have previously been submitted to the relevant government programs, insurance providers or community organizations that can offer the service/financial aid:

- Insurance coverage (personal, family, group or public (Social Assistance and Social Solidarity)).
- RAMQ and MSSS (CLSC, CISSS, CIUSSS): Public Prescription Drug Insurance Plans and Exceptional Medication Programs; Technical Aid and Assistive Device Programs; Residential Adaptation Assistance Programs (PAD); Accommodation and Domestic Help Programs (including Meals on Wheels); Help with aids of daily living and domestic tasks (AVD/AVQ); Communication aids and environmental control technology programs (PMATCOM); Ministerial Enteral Nutrition Program; National Program for Home Ventilatory Assistance (NPHVA); etc.
- Local, municipal, and regional volunteer and community resources and organizations.

This support program provides last resort, short-term assistance. Given that the ALS Society of Quebec is a non-profit community organization, our role is to help with delays and shortcomings within the health care system, not to replace or substitute any government programs. This support program is made possible through donations and grants, and varies according to the funds available.

PROCEDURES

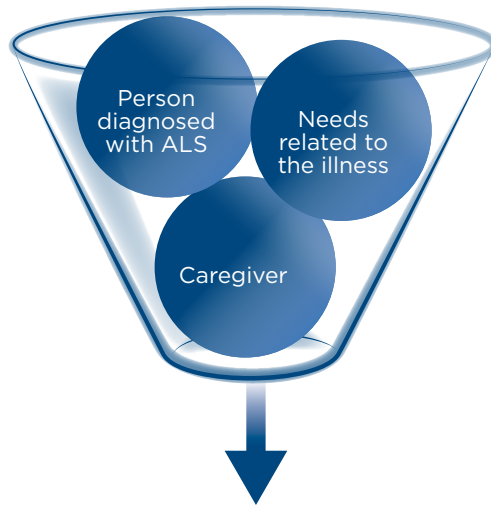
- ✓ The request for financial aid must be made by a health care professional from the local community services centre (CLSC), Integrated Health and Social Services (University) Network (CISSS or CIUSSS) or from a long-term care centre/facility or a palliative care unit/residence.
- ✓ The request must be accompanied by two quotes/cost estimates.
- ✓ Please take note that there may be a maximum allowable amount allocated for certain products and services.
- ✓ A request for assistance form must be completed for each item or type of assistance requested. We will send a confirmation of receipt to confirm that we have received your request.

Please note that we will not reimburse any purchases, rentals of equipment, or costs/fees related to services that are made prior to a request being sent, received and processed by the ALS Society of Quebec. Please contact us before undertaking any expenses or purchases. We are here to help you.

For more information or to discuss a request, please contact:

Ms Kate Busch
514-725-2653, extension 109
Toll free: 1-877-725-7725, extension 109

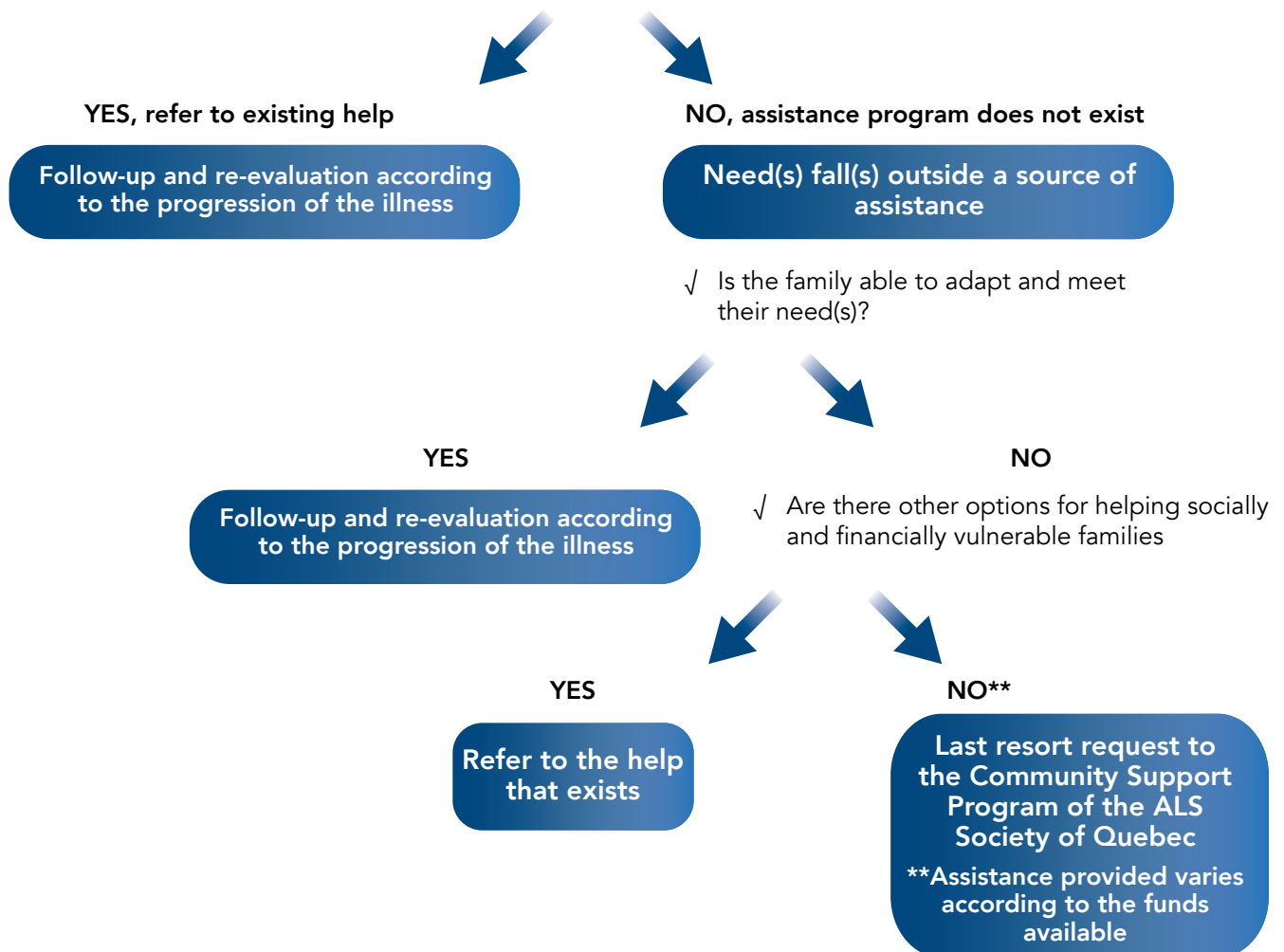
FLOWCHART RELATED TO MAKING A REQUEST FOR THE COMMUNITY SUPPORT PROGRAM OF THE ALS SOCIETY OF QUEBEC



Evaluation by a healthcare professional

Referral to local, municipal, regional and government resources and assistance programs
(refer to list on page 3)

- ✓ Verify the possibility of a consultation at an interdisciplinary ALS clinic?
- ✓ Insurance that covers the need(s): private, public, social assistance or social solidarity?
- ✓ Is an application for provincial income tax credits and federal Disability Tax Credit in order?



List of local, municipal, regional and government resources and assistance programs

RAMQ et MSSS (CLSC, CISSS, CIUSSS) :

- **Public Prescription Drug Insurance Plan**
- **Exceptional Medications Program by RAMQ**
- **RAMQ Aid Programs:**
 - Hearing and vision
 - Appliance, devices and specialized garments
 - **Devices that compensate for a physical deficiency**
 - Accommodation and domestic help
 - **Domestic help**
 - **Accommodation in a public facility**
 - **Accommodation via an intermediate resource**
 - **Free access to prescription drugs**
- **Assistive Devices Programs for Persons with a Physical or Intellectual Disability or an Autism Spectrum Disorder (ASD) by MSSS**
 - **Guides de gestion- Déficience physique, intellectuelle, et trouble du spectre de l'autisme (TSA) par MSSS**
 - Programmes d'aide matérielle pour les fonctions d'élimination pour les personnes ayant une déficienc
 - Programme d'attribution des ambulateurs
 - Programme d'attribution des chaussures orthétiques et d'appareillage de la chaussure
 - Programmes sur les aides à la vie quotidienne et à la vie domestique (AVQ/AVD)
 - Programme d'attribution des triporteurs et des quadriporteurs
- Programme ministériel des aides techniques à la communication (**PMATCOM**)
- Programme d'aides au contrôle de l'environnement et à la communication (**PACEC**)
- Ministerial Enteral Nutrition Program (**MSSS**)
- National Program for Home Ventilatory Assistance (Montréal, Québec and other regions) **NPHVA**
 - **Cadre de référence du PNAVD par MSSS**
- **Social Assistance and Social Solidarity by MTESS**
- **Regroupement des popotes roulantes** (person diagnosed with ALS and caregivers)
- **Residential Adaptation Assistance Program (PAD) by the SHQ**
- **Non-Insured Health Benefits (NIHB) for First Nations & Inuit -Government of Canada**
- **Veterans Affairs Canada- Financial Programs and Services**
- Insurance plan administered by a public or private corporation (individual or group)
- **Purchasing or Adapting a Vehicle for a Person With a Mobility Impairment (PAV) by the Ministère des Transports managed by the SAAQ**
- Medical expenses eligible for tax credit (federal and provincial):
 - Federal Government: Canada Revenue Agency
 - **Eligible medical expenses or tax credits**
 - **Authorized medical practitioners for the purposes of the medical expense tax credit**
 - **Tax credits and deductions for persons with disabilities**
 - Provincial Government: Revenu Québec
 - **Tax Benefits and Persons with**
 - **Disabilities Programs and Services for**
 - **Seniors**

Eligible medical expenses or tax credits

 - If aged 65 and over, the person diagnosed with ALS and their caregiver(s) can benefit from **tax incentives and access to additional claims and programs to which they may be entitled.**
 - If aged 70 and over, there are additional **Tax Credits For Home-Support Services For Seniors.**
- OPHQ (Office des personnes handicapées du Québec) Guides:
 - **Guide to Programs For People With Disabilities, Their Families and Caregivers**
 - **Guide de mesures fiscales à l'intention des personnes handicapées, de leur famille et de leurs proches**
- Local, municipal, and regional volunteer and community resources and organizations: (**L'APPUI**, Volunteer services, Palliative care, etc.).

For additional information and links for healthcare professionals, please visit
Checklist for following clients diagnosed with ALS & PLS.

If you have found a resource that has been particularly helpful, tell us about it!

REQUEST FOR ASSISTANCE FORM



Identification of the person who is diagnosed with ALS, member of the ALS Society of Quebec

Name _____ First Name _____ DOB _____

Identification of the aid recipient (person who has ALS, caregiver, other)

Name _____ First Name _____ DOB _____

Address _____ City _____ Postal Code _____

Tel (home) _____ Tel (cellular) _____ Email _____

Identification of the requesting healthcare professional

Name/First Name _____ Organization _____

Address _____ City _____ Postal Code _____

Telephone _____ Email _____

occupational therapist social worker physiotherapist other _____

Admissibility

What steps have you taken to try and find a solution for this family? (please attach all proof(s) of refusal):

Insurance Income Security RAMQ/MSSS Other(s) _____

Details

**For each request, please include pertinent evaluation reports (two quotes in the case of a technical aid).*

Recommendations: _____

Justifications: _____

Is the aid recipient in agreement with this request? _____

Signature of requesting professional: _____

Date: _____

**➔ PLEASE SEND THIS COMPLETED FORM TO THE ALS SOCIETY OF QUEBEC
TO THE ATTENTION OF: KATE BUSCH, kbusch@sla-quebec.ca**